

A Report from the Assessment Resource Office at Eastern New Mexico University

Welcome back! The Assessment Resource Office welcomes a new coordinator, Dr. Anthony B. Schroeder, and welcomes all faculty, staff, and students to a new academic year. This *DataWave* reports on Spring 2008 Student Satisfaction surveys. If you have concerns, ideas, or comments about assessment at Eastern New Mexico University and the enhancement of student learning, we invite your comments!

Spring 2008 Satisfaction Survey Results.

ENMU's annual Student Satisfaction survey covers three categories: Curriculum and Instruction, Support (support services), and Overall Assessment. Undergraduates' scores are part of ENMU's annual Performance Effectiveness Report, shared with state legislators and the Higher Education Department. For several years, ENMU's survey numbers have been the highest in the state. While data from other institutions is not available for 2008, ENMU's numbers look very strong once again.

ENMU Student Satisfaction Surveys				
Trends -- Satisfaction Percentages (marking "Satisfied" or "Very Satisfied")	2008	2007	2002-03	1999-00
Curriculum and Instruction	91.6%	93%	91%	90.4%
Student Support	90.0%	90%	84%	88.9%
Overall Satisfaction with Institution	95.6%	96%	93.4%	95.8%

ENMU Student Satisfaction Survey Spring 2008		
Senior Satisfaction Percentages (marking "Satisfied" or "Very Satisfied")	2008—Seniors N=213	2008—Graduates N = 46
Curriculum and Instruction	92.11%	89.99%
Student Support	89.71%	91.54%
Overall Satisfaction with Institution	95.56%	96.12%

For graduate students, problem areas were "Availability of Courses in Your Major" (75.5% satisfaction), "Adequacy of Lab Facilities" (80.6% satisfaction), "Adequacy of Library Facilities" (84.2% satisfaction), and "Adequacy of Financial Assistance" (84.8% satisfaction). Highest ranking went to graduate students' "Ability to Work in Groups" and to "Think Creatively" (100% satisfaction). "Contact with Faculty" (97.3%) and "Intellectual Challenge of Program" (95.4%) also earned high satisfaction scores. Responses came from CLAS (6), Business (13), and Education (27).

Results for graduating seniors appear below. "Quality of Instruction in Your Major," "Ability to Work in Groups" and to "Think Creatively," "Adequacy of Computer Facilities," and "Contact with Faculty" were highly valued. The lowest satisfaction score (80%) went to "Adequacy of Financial Assistance."

While students are invited to add their own comments to this survey, only one student provided a comment, suggesting that students be reminded that responding to this survey is optional. We may wish to consider ways to encourage more qualitative comments from students about their college experience. Complete data tables appear on page two.

2008 ENMU Seniors				
	% Very Satisfied	% Satisfied	% Dissatisfied	% Very Dissatisfied
Curriculum/Instruction				
Quality of instruction in your major	59.62	38.50	0.94	0.94
Quality of instruction outside your major	24.51	68.63	4.90	1.96
Quality of academic advisement	36.62	49.77	11.27	2.35
Availability of courses in your major	36.62	49.77	11.27	2.35
Quality of intellectual challenge of your program	49.06	47.64	1.89	1.42
Support				
Adequacy of financial assistance	42.49	37.82	14.51	5.18
Quality of career counseling and advisement	32.40	50.28	12.85	4.47
Contact with faculty outside of class	44.39	52.20	2.93	0.49
Adequacy of laboratory facilities and equipment	29.67	57.14	9.89	3.30
Adequacy of library facilities	36.78	54.59	6.12	0.51
Adequacy of computer facilities	48.69	48.69	2.09	0.52
Overall Assessment				
Value of your education, relative to cost	56.46	38.76	3.83	0.96
Your sense of community on campus	36.72	53.11	6.78	3.39
Your ability to communicate and explain ideas	43.27	54.33	1.92	0.48
Your ability to work in a group	43.33	55.24	0.95	0.48
Your ability to think critically and creatively	54.50	43.60	0.95	0.95
Your knowledge of the world at large	39.05	55.71	4.29	0.95
Your preparation for work or graduate school	37.68	57.97	3.38	0.97
Your satisfaction with your college experience	43.13	50.71	2.84	3.32

2008 ENMU Graduate Students				
	% Very Satisfied	% Satisfied	% Dissatisfied	% Very Dissatisfied
Curriculum/Instruction				
Quality of instruction in your major	41.86	46.51	6.98	4.65
Quality of instruction outside your major	42.22	51.11	4.44	2.22
Quality of academic advisement	31.25	62.50	6.25	0.00
Availability of courses in your major	26.67	48.89	20.00	4.44
Quality of intellectual challenge of your program	40.91	54.55	4.55	0.00
Support				
Adequacy of financial assistance	24.24	60.61	15.50	0.00
Quality of career counseling and advisement	31.43	60.00	5.71	2.86
Contact with faculty outside of class	52.63	44.74	2.63	0.00
Adequacy of laboratory facilities and equipment	6.45	74.19	6.45	0.00
Adequacy of library facilities	28.95	55.26	13.16	2.63
Adequacy of computer facilities	34.21	63.16	2.63	0.00
Overall Assessment				
Value of your education, relative to cost	53.49	41.86	4.65	0.00
Your sense of community on campus	24.14	62.07	13.79	0.00
Your ability to communicate and explain ideas	45.45	52.27	0.00	2.27
Your ability to work in a group	34.09	65.91	0.00	0.00
Your ability to think critically and creatively	45.45	54.55	0.00	0.00
Your knowledge of the world at large	38.64	59.09	2.27	0.00
Your preparation for work or graduate school	41.86	53.49	4.65	0.00
Your satisfaction with your college experience	40.91	52.27	4.56	2.27

From the Desk of the Coordinator.....

The position of Student Learning Assessment Coordinator is a challenge that I am looking forward to handling. I will get to work with many old and new colleagues across the University. The task is to know and to quantify the accomplishments of our students in general education courses, and in majors. Your involvement with this task is vital to our success; if "student success is what it is all about," can we document the success?

I look forward to starting this conversation with you.

Anthony B. Schroeder, Coordinator

