



Exiting Seniors Satisfaction Survey

2002-2004: As part of mandated reporting for the New Mexico Accountability in Government Act, all New Mexico four-year public institutions administer a common survey to graduating seniors every three years. At ENMU, the senior exit survey is conducted annually, with students being encouraged to complete the survey when they file for graduation. Over 450 respondents completed a survey each of the three years.

Survey questions are aggregated within three categories: Curriculum & Instruction, Support (support services), and Overall Assessment.

ENMU and other NM institutions report their data in the annual Performance Effectiveness Report for state legislators, Department of Finance and Administration, and the CHE.

Compared to other New Mexico four-year public institutions, ENMU earns very high scores in all categories. The compiled data below (from 2002-2003) show that a higher number of ENMU students indicated they were “satisfied” or “very satisfied” with instruction, services, and their overall educational experience than at any other four-year public NM institution.

Percent of Students indicating “satisfied” or “very satisfied”

2002-2003	ENMU	Highlands	WNMU	UNM	NMSU	NM Tech
Curriculum & Instruction	91.0	88.0	82.5	77.6	82.9	86.5
Student Services	84.0	66.3	80.2	70.2	83.1	82.5
Overall	93.4	89.5	86.0	76.0	87.8	86.8

Trends for 2003-2004: The areas where students expressed highest satisfaction have been consistent over the past three years. Students are highly satisfied with instruction in their major and with their perceived growth in the skills of critical thinking, working in groups, communicating, and with their knowledge of the world at large. Also highly ranked are students’ satisfaction with the intellectual challenge of

their program and the value of their education relative to cost. Overall satisfaction with their educational experience is also rated high by ENMU students. In two areas, dramatic improvement has been evident: availability of courses in your major (from 70.9% satisfaction in 2002 to 80.4% satisfaction in 2004) and adequacy of lab facilities (76.0% to 81.2% from 2002 to 2004).

ENMU	2002	2003	2004
Quality of instruction in your major	94.2	98.5	98.9
Your ability to think critically and creatively	97.0	97.3	97.1
Your ability to work in groups	97.0	97.6	97.1
Your ability to communication and explain ideas	98.0	97.3	96.7
Your knowledge of the world at large	91.0	96.0	96.4
Quality of the intellectual challenge of your program	90.6	96.6	96.4
Value of your education relative to cost	94.0	93.6	93.8
Satisfaction with college experience	93.0	93.9	93.1

This brief overview of the major findings of the University’s senior exit survey demonstrates that, in most areas, students are highly satisfied with their education and the academic support that ENMU provides. For a complete listing of ENMU data for the past three years, a copy of the survey instrument, or any questions, please contact the Assessment Resource Office, Station 9, Quay 207, or call 562-4313.