



Welcome back!

Although the Assessment Resource Office no longer has funding from the state of New Mexico, ENMU is continuing its support of assessment and the use of assessment data to enhance students teaching and learning. If you have any questions, ideas, or comments about assessment at Eastern New Mexico University and the enhancement of student learning, we invite your comments to assessment@enmu.edu!

Exiting Seniors and Graduate Students Satisfaction Surveys. Each year, ENMU students are surveyed upon graduation. This survey covers three categories: Curriculum & Instruction, Support (support services), and Overall Assessment of the students' educational experience. These scores (for undergraduates) are part of ENMU's annual Performance Effectiveness Report, shared with state legislators, various state agencies, and the Higher Education Department. For several years, ENMU's survey numbers have been the highest in the state. While comparative data from other institutions is not available this year (2009), ENMU's survey data continues to reflect high student satisfaction.

ENMU Seniors Satisfaction Survey--Trend Data					
Trends -- Satisfaction Percentages (marking "Satisfied" or "Very Satisfied")	2009	2008	2007	2002-03	1999-00
Curriculum and Instruction	94.34%	91.6%	93%	91%	90.4%
Student Support	90.78%	90.0%	90%	84%	88.9%
Overall Satisfaction with Institution	95.86%	95.6%	96%	93.4%	95.8%

Three hundred and twenty-seven responding seniors showed increased satisfaction (over last year's seniors) in "Availability of Courses in your Major" (90% compared to 75.5% in 2008), "Adequacy of Lab Facilities" (92% satisfaction compared to 80.6% in 2008), and "Adequacy of Library Facilities" (91% compared to 84.2% satisfaction in 2008). In the area of "Adequacy of Financial Assistance," satisfaction remained almost the same (84.46% in 2009, 84.8% satisfaction in 2008). Financial Aid (84.46% satisfaction) and Quality of Career Counseling and Advisement (85.56% satisfaction), while still earning high marks, earned the lowest scores from seniors.

Where is student satisfaction highest? Based on their responses, seniors valued and were most satisfied with their communicating ability and ability to work in groups, the value of their education, and their interactions with faculty.

Measures	Satisfaction
Your ability to communicate and explain ideas	98.12%
Your ability to work in a group	97.83%
Value of your education, relative to cost	97.53%
Contact with faculty outside of class	96.79%



Below is a complete listing of survey results.

2009 ENMU Seniors				
	% Very Satisfied	% Satisfied	% Dissatisfied	% Very Dissatisfied
Curriculum/Instruction				
Quality of instruction in your major	53.52	44.34	1.83	0.31
Quality of instruction outside your major	32.58	63.87	2.90	0.65
Quality of academic advisement	47.35	42.06	8.10	2.49
Availability of courses in your major	37.96	52.47	8.33	1.23
Quality of intellectual challenge of your program	49.54	48.00	1.54	0.92
Total	44.31	50.03	4.54	1.12
Support				
Adequacy of financial assistance	42.49	37.82	14.51	5.18
Quality of career counseling and advisement	32.40	50.28	12.85	4.47
Contact with faculty outside of class	44.39	52.20	2.93	0.49
Adequacy of laboratory facilities/equipment	29.67	57.14	9.89	3.30
Adequacy of library facilities	36.78	54.59	6.12	0.51
Adequacy of computer facilities	48.69	48.69	2.09	0.52
Total	40.33	50.46	7.17	2.05
Overall Assessment				
Value of your education, relative to cost	56.46	38.76	3.83	0.96
Your sense of community on campus	36.72	53.11	6.78	3.39
Your ability to communicate and explain ideas	43.27	54.33	1.92	0.48
Your ability to work in a group	43.33	55.24	0.95	0.48
Your ability to think critically and creatively	54.50	43.60	0.95	0.95
Your knowledge of the world at large	39.05	55.71	4.29	0.95
Your preparation for work or graduate school	37.68	57.97	3.38	0.97
Your satisfaction with your college experience	43.13	50.71	2.84	3.32
Total	45.66	50.20	3.10	1.03

If you have any questions or comments about this survey, please contact Dr. Caldwell at 562-2315.

Accountability Measures

Eastern New Mexico University reports "student satisfaction" as an accountability measure for the state of New Mexico. During this year's legislative session, various committees will be reviewing the measures that institutions of higher education use to document their "accountability" for delivering high quality education to the citizens of New Mexico.

The next *DataWave* will provide information about the institution's current measures, ENMU's progress meeting those measures, and new measures that may soon be part of our reporting. Measures must be approved by the Department of Finance and Administration (DFA), with review by the Legislative Finance Committee, the Senate Finance Committee, and the Higher Education Department.

And Finally. . . .

The responsibilities and work of the former Assessment Resource office is now coordinated by the Planning Office. Please call with any questions. Find this and past issues of *DataWave* at <http://www.enmu.edu/academics/assessment/data/datawave/index.shtml>.