



Office of the President

Station 1
1500 S Ave K
Portales, NM 88130

August 13, 2021

U.S. Department of Veterans Affairs & Education
Faxed to: Principles.Excellence@va.gov

Dear Military Affairs Team,

Eastern New Mexico University agrees to recommit to comply with:

Principles of Excellence:

- Provide students with a personalized Financial Aid Shopping Sheet covering the total cost of an education program.
- Inform students who are eligible to receive Veterans education benefits of the availability and potential eligibility of Federal financial aid before packaging or arranging private student loans or alternative financing programs.
- Avoid fraudulent and unduly aggressive recruiting techniques as well as misrepresentations, payment of incentive compensation, and failure to meet State authorization requirements.
- Obtain the approval of the institution's accrediting agency for new courses or program offerings prior to enrolling students.
- Accommodate service members and reservists to be readmitted to a program if they are temporarily unable to attend class or have to suspend their studies due to service requirements.
- Align institutional refund policies with those under Title IV, which governs the administration of Federal student financial aid programs.
- Provide educational plans for all military and Veteran education beneficiaries.
- Designate a point of contact to provide academic and financial advising.

Participating locations:

School Name/Location	Facility Code	Point of Contact	Email Address
ENMU / Portales, NM	11801131	Clark Elswick	Clark.Elswick@enmu.edu
ENMU / Ruidoso, NM	14928431	Hank Hargis	Hank.Hargis@enmu.edu
ENMU / Roswell, NM	11801231	Erica Quintana	Erica.Quintana@roswell.enmu.edu

The main campus authorized administrator:

Dr. Patrice Caldwell, ENMU System President - (575) 562-2091, Patrice.Caldwell@enmu.edu

Thank you,

Patrice Caldwell, PhD
President/System Chancellor